

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of June 2019**  
**C.G.No:357/2018-19/Guntur Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao

Chairperson  
Member (Finance)  
Member (Technical)

**Between**

Ismail Shaik,  
5-56/1,  
Turpu Bazaar,  
Pattibandla,  
Peddakurapadu,  
Guntur -Dist

Complainant

**AND**

1. Assistant Accounts Officer/ERO/Rayapudi
2. Assistant Executive Engineer/O/Rayapudi
3. Deputy Executive Engineer/O/Amaravathi.
4. Executive Engineer/O/Amaravathi

Respondents

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**ORDER**

1. Complainant presented a complaint stating that huge bill was issued against his service connection No.9232466000786 during Nov'2018 and hence requested to revise the bill.
2. Respondent No.3 in his written submission has explained that respondent No.2 has submitted proposals for revision of bill since the meter was changed on 24.10.2018 with final reading of 6330 by recommending to apportionate the accumulated consumption for the previous periods, accordingly respondent No.1 has revised the bill and withdrawn Rs.8,871/- during Feb'2019 and thus resolved the grievance.
3. On perusal of the account copy of the said service connection it is observed that an amount of Rs.8,871/- was withdrawn during Feb'2019 and the complainant has cleared the balance dues during Mar'2019 .
4. Since the grievance of the complainant has been resolved by the respondents the complaint is dsiposed off in favour of the complainant.

**DESPATCHED**

DATE

01/07/19

C.G.No:357/2018-19/Guntur Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28<sup>th</sup> June 2019.

Sd/-  
Member (Finance)

Sd/-  
Member (Technical)

Sd/-  
Chairperson

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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